

Date: 17 April 2017

NOTICE

Supplementary cardholders' charges reflecting on Primary cardholder's statement

Dear Valued HSBC Bank/ HSBC Amanah Credit Cards/-i cardholders,

We regret to inform that due to current system enhancement, e-Commerce and Dynamic Currency Conversion (DCC) transactions by supplementary cardholders for merchants not registered within Malaysia were reflected in the Primary cardholder's statement since March 2017. Rectification efforts are underway and we expect this should no longer reflect in your June 2017 statement onwards.

We apologize for any inconvenience caused. You may log-in to your Personal Internet Banking via www.hsbc.com.my or www.hsbcamanah.com.my for the correct transactions

We appreciate your patience and understanding. Thank you for your continued support of HSBC Bank.