

16 January 2020

Delay in HSBC Rewards Catalogue Redemptions

Dear Valued Cardholders,

Please be informed that for any redemptions on our HSBC Rewards Catalogue (<https://www.hsbc.com.my/rewards>) performed between 20 January to 27 January 2020 will be delayed due to the Chinese New Year celebrations. All redemption requests will resume on 28 January 2020.

We deeply regret for any inconveniences caused.

Thank you for your continued support of HSBC Bank.