

DELAYS IN DELIVERY BY POS MALAYSIA

7th January 2021

Dear Valued Customers,

There will be delays in deliveries to the regions affected by flooding as listed below until further notice. Should there be any further changes, we will endeavour to keep you updated.

Regions that has been affected until further notice: -

1. Pahang
2. Terengganu
3. Johor
4. Kelantan

Products impacted due to the flooding: -

1. hardcopy of Credit Card/Credit Card-i/Banking/Mortgage/Loans/Financing statements and advices
2. delivery of redemption items

Due to the above, we would like to encourage our customers to download our HSBC Mobile App and/or log on to our online banking platform to view their past 12 months or future statements.

Please visit www.hsbc.com.my for more info.

