

## **Important Notice for Visa Signature Credit Card cardholders**

Dear cardholders,

It has come to our attention that due to a system glitch, we were unable to deduct your Eligible credit card points for your recent 3,000 Reward Points to 1,000 Air Miles redemption. Nevertheless, we have since updated your Eligible Points for Air Miles to reflect the actual points you have earned from 1 January 2017 onwards.

If your Eligible Points for Air Miles reflects as negative for your subsequent redemption, this is because you have redeemed more than the allowed points on your previous redemption; continue spending to accumulate the points required to redeem the amount of Air Miles which you desire.

Please accept our apologies for any inconvenience caused.